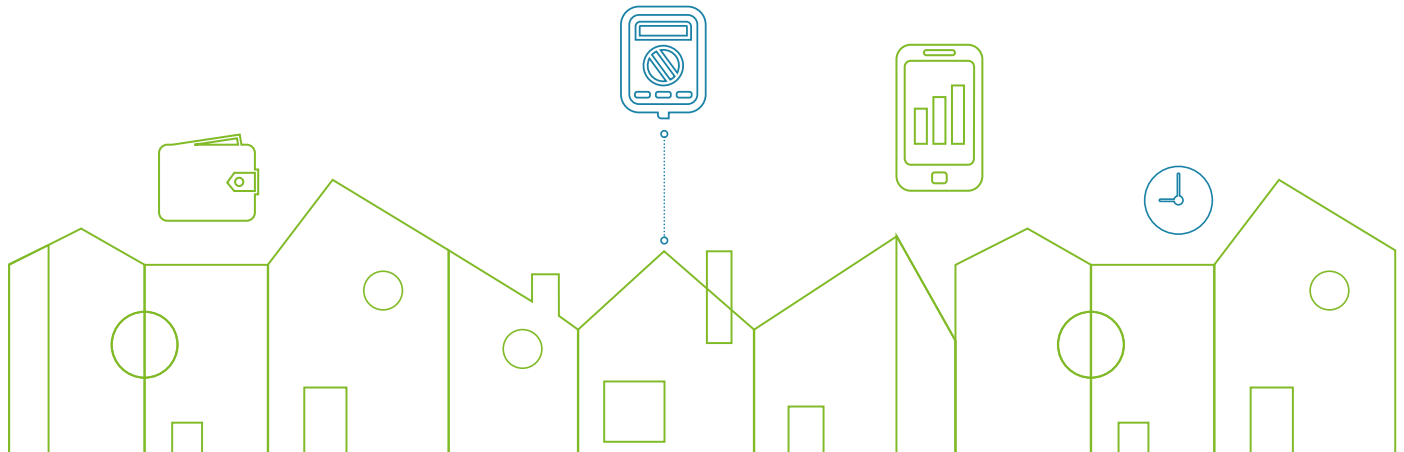




# Welcome to the world of **Mabdeck**

Metering and Billing Made Easy.





# Our History



● Launched in **July 2014** focusing on metering and data collection equipment

● **August 2014** partnered with Minal-Zenner



● Launched mySycous in **Feb 2015**, to allow network operators to manage their metering and consumer data on heat networks



● Grew business within the UK by 800% to **March 2017**



● Released our next version of the software, Mabdeck in **August 2017**



● Started our international launch in **Sept 2017** in partnership with Minal-Zenner

## The Future

- We work with our partners, including universities, to develop features and functionality that deliver value, growth and impact to you and your customers.
- AI linked chatbots, machine learning for forecasting, deployment of cutting edge technology for data processing and analysis.



# Key contacts and support



**Ruby**  
Customer Support  
Coordinator



**Ben**  
Product Manager



**Joe**  
Development  
Director

- Our friendly team are on hand to support you every step of the way
- We have a breadth of experience and great technical knowledge
- Our mission is for 100% satisfaction

## Tier 1

### Standard Support

Replies to queries within standard business opening hours with an initial training session included

## Tier 2

### Premium Support

All the features of Standard Support plus enhanced SLA's and response times and agreeable optional top-up training sessions

## Tier 3

### Enterprise Support

Please contact us for further information and pricing



The Sycous team have over 100 years of combined experience in heat networks, alongside other secondary utilities, with a focus on billing and management systems and software development.

Our team cover all aspects of project management, bespoke development, training and service management. Our out-of-the-box SaaS solution, offers transparency and flexibility making Sycous the ideal long-term partner.

Resource Gate: [sycous.com/help](https://sycous.com/help)





# Welcome to **Mabdeck**

**Billing doesn't need to be expensive. It doesn't need to be complicated.** Whether your energy network supplies one building or an entire city, managing it can be simple and cost effective. Our software helps to automate as many of the processes for administering an energy network as possible, leaving you free to concentrate on the important things... delivering an excellent service to your consumers!



## Mabdeck Features and Benefits:



### Features

- Import and validate your data
- E-statements or print files for post
- Process payments, manage consumers and hardware
- Consumer support and debt control



### Benefits

- Support you in offering innovation in metering software to your clients
- Provide training and technical support
- Online portal for consumers to access their data
- API integrations are available



# We are Sycous



Unlocking the potential  
of metering and billing

 sycous  @sycous

[www.sycous.com](http://www.sycous.com) | +44 (0) 113 457 5536

