



# Safe and Sound



Data is useful. We need it to be able to do all the things we can through our online software. But data is also valuable, personal, and private.

We take data security very seriously.

We recognise the need for data security across the mySycous software. All data is accessible only to the permitted users and is segregated based on access.

All data is stored in enterprise grade, highly secure, data centres to provide reassurance for the protection of all data. All data is processed and stored in the UK.

### **Physical Security**

- On-site data security 24/7
- Electronic surveillance and access
- Dual power supply and onsite generator backup
- Fibre routing via multiple carriers

### **System Security**

- ISO27001:2005 Information Security Management data centre
- PCI DSS Compliant
- Dedicated servers and back-up servers
- Dedicated server & application firewalls
- Security audits and penetration testing
- Scalable with DDoS protection

### **Data Security**

- Cross-Site scripting prevention
- User re-authentication
- Complex password policies and expiry
- SSL certification / data encryption
- Cross-client data access prevention

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[www.sycous.com](http://www.sycous.com) | +44 (0) 113 4575 536