



## Thank you for purchasing Mabdeck, we're thrilled to have you onboard!

Now you're a Mabdeck customer you can focus on delivering the best service to all your customers. We'll help you with training and technical support, as well as assisting you in offering innovative metering software to your clients.

Mabdeck takes care of importing and validating the data from your energy network, processing payments and managing your hardware. It also delivers e-statements to you, (or print files for post if that's easier), as well as providing consumer support and help with debt control. You'll even have access to an online portal to track your data.

In this pack you'll find everything you need to know about using Mabdeck. The pack includes:

- A Next Steps booklet
- Mabdeck Handbook
- Mabdeck Training Manual
- Access to our resource gate, so you have access to our digital resources ([sycous.com/help](https://sycous.com/help)).

We're always working on ways to improve the system for our customers, so if you have any suggestions, we'd love to hear them!

We hope you enjoy getting to grips with your new Mabdeck software and we look forward to seeing you at your training day.

If you have any queries in the meantime, just get in touch with our team and we'll help you out.

Best wishes,

Mabdeck Support  
[help@mabdeck.com](mailto:help@mabdeck.com)

