



Interested in joining **Sycous**?



Junior Product Owner

Company	Sycous Limited	Team	Development
Date Posted	29 th October 2024	Mentor	Ruby Friel
Start Date	ASAP	Role Type	Permanent

Role Overview

We currently undertake software development for a number of products relating to metering and billing, working with internal teams and external stakeholders. This role will help to support the Product Manager in the process of shaping and administering the future development of these hardware products.

A keen attention to detail, ability to understand how people interact with software, and strong organisational skills will be required to make sure that we not only develop our software efficiently, but also create intuitive and easy to use systems.

This role will work closely with our existing Product Manager, and supported through external training, will learn the skills required to produce great quality, useful products in an agile working environment; ultimately progressing towards managing a sub-set of our products independently.



Key Responsibilities

- Understanding our full range of products and services and how these are reflected in the functionality of our system, as well as the functional user-perspective use of features
- Developing a deep understanding of the real-world requirements of customers, to refine how we deliver functionality within the software
- Supporting the Product Manager in implementing the development roadmap, including writing documentation for functionality and supporting day-to-day workload alongside the Product Owner and Software Development Manager.
- Ensuring that changes to the system are beneficial for the whole system and all clients
- Supporting in sprint planning for developers, and helping to undertake the agile development process
- Engaging with clients to get feedback on features to be created and that have been recently created
- Helping to maintain the backlog by clearly expressing the backlog items and ordering them to best achieve goals.
- Ensuring that sprint targets are regularly accomplished, and where they're not understanding the reason and providing suggestions for actions that might help
- Helping to create specifications in the form of actionable user stories as well as building business acceptance criteria prior to the development of a functionality
- Facilitating internal meetings between development and business to ensure constant collaboration throughout the development process
- Maintaining instructional content for new features
- Being involved with ongoing testing efforts to ensure the functionality meets the criteria and would hence satisfy the customers' needs.
- Providing training to internal team members including full system training, top up training, and training on new features
- Attending update meetings with clients to ensure communication and feedback is collected.

Competencies

- Ability to grasp and communicate functional/technical information to various levels of understanding
- A passion for engaging with people
- Ability to communicate and discuss opinions and experience effectively and collaboratively
- Confidence to express ideas as part of the team
- Interest in technology
- Analytical approach to work
- Strong organisational skills, and excellent attention to detail
- Creative thinking in approaching problems
- Some experience in project or product management would be advantageous

Future Progression



The role will include training and experience to support in becoming a professional, software Product Owner. This will be jointly developed and reviewed in collaboration with your mentor to ensure that the provided training maximises personal growth within the role; it will include a mix of formal and informal training on software development, our software products, Agile development and/or project management as required. Specific external training will also be included through Scrum.org on product ownership and scrum methodologies.

The role will progress with the option for growth in responsibilities and management as the company expands.

Remuneration

Band: S2, Health Insurance, Pension Contribution, Health Cash Plan, Referral Program

Location

Reporting office: Leeds

Based: Leeds, travel may be required in very limited circumstances with potential overnight stays.

About Sycous

We are experts in supporting energy network operators with open protocol metering hardware, software, and services.

We have industry leading knowledge and expertise in open protocol metering and data collection equipment, a skilled team of engineers for installation and maintenance, and an unrivalled customer service team for client and consumer support.

We are also the developers of the UK's first cloud based, remote data collection administration software for use in the district heating and communal energy market.

We believe in a sustainable future with transparent and accessible data at the heart of it.

We champion both innovation and education, to help drive positive change in the world of metering and billing and help keep costs as low as possible for consumers.



sycous.com



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hiuservice.co.uk