



AddressLine1
AddressLine2
AddressLine3
AddressLine4

11/08/2026

Metering: Essential Upgrade Works

Dear Resident,

Following the letter sent to you recently by **Your Company**, advising that the metering solution within your property is to be upgraded, **Your Company**, have appointed Sycous to carry out this work.

We will need access to your property for approximately 3-4 hours, and during this time the heat and hot water will be switched off. You will need to be in attendance at the property whilst the work takes place.

Our engineers will need access to the cupboard your heat meter is stored in. You do not need to completely empty your cupboard, but the engineer will need a clear pathway, and a space to carry out their work.

An appointment has been arranged for
3rd of August 2026 in the **Morning**

Please contact our team to confirm this appointment is suitable, or the rearrange for a more convenient time:

- o **0333 880 3115** and select **Option 4**.
- o Email us at **appointments@mysycous.com**.

If we don't hear from you the appointment will be cancelled and we try getting in touch to offer an alternative date

Our engineers will carry ID badges and you should ask to see the badge before allowing access.

If you would like to rearrange a pre-existing appointment, or if you have any questions, please contact our team by calling **0333 880 3115** and selecting Option 4, or by emailing us at **appointments@mysycous.com**.

Kind Regards,
The Sycous Project Team



Metering and billing **made easy**.

